



**LAW LIBRARY  
VICTORIA**

## **A truly digital library service**

Designed to meet the  
information needs of  
judicial officers and the  
profession



**LAW LIBRARY VICTORIA STRATEGY 2020 -2025**  
Reviewed November 2022

## A strategy developed by the profession, for the profession

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Under the leadership of the Hon. Justice Greg Garde and Ms Laurie Atkinson, Law Library Victoria undertook a consultative process with the legal community to develop our five-year strategic plan.

Importantly, the strategy was developed in the context of the COVID-19 pandemic – where new ways of working have helped to shape the library's digital transformation and service strategy.

This consultative process has helped to deliver a comprehensive, fit-for-purpose strategy to guide Law Library Victoria – enabling us to provide an authoritative, digitally engaged resource to enhance the capabilities of Victoria's legal sector.



# LAW LIBRARY VICTORIA



# Vision

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To provide judicial officers, the profession and community with ready access to legal information, thereby contributing to the administration of justice and the practice of law in Victoria.

## Mission

To support the administration of, and access to, justice, and the practice of law by organising comprehensive, authoritative legal information and providing it to judicial officers, the profession and the community of Victoria.

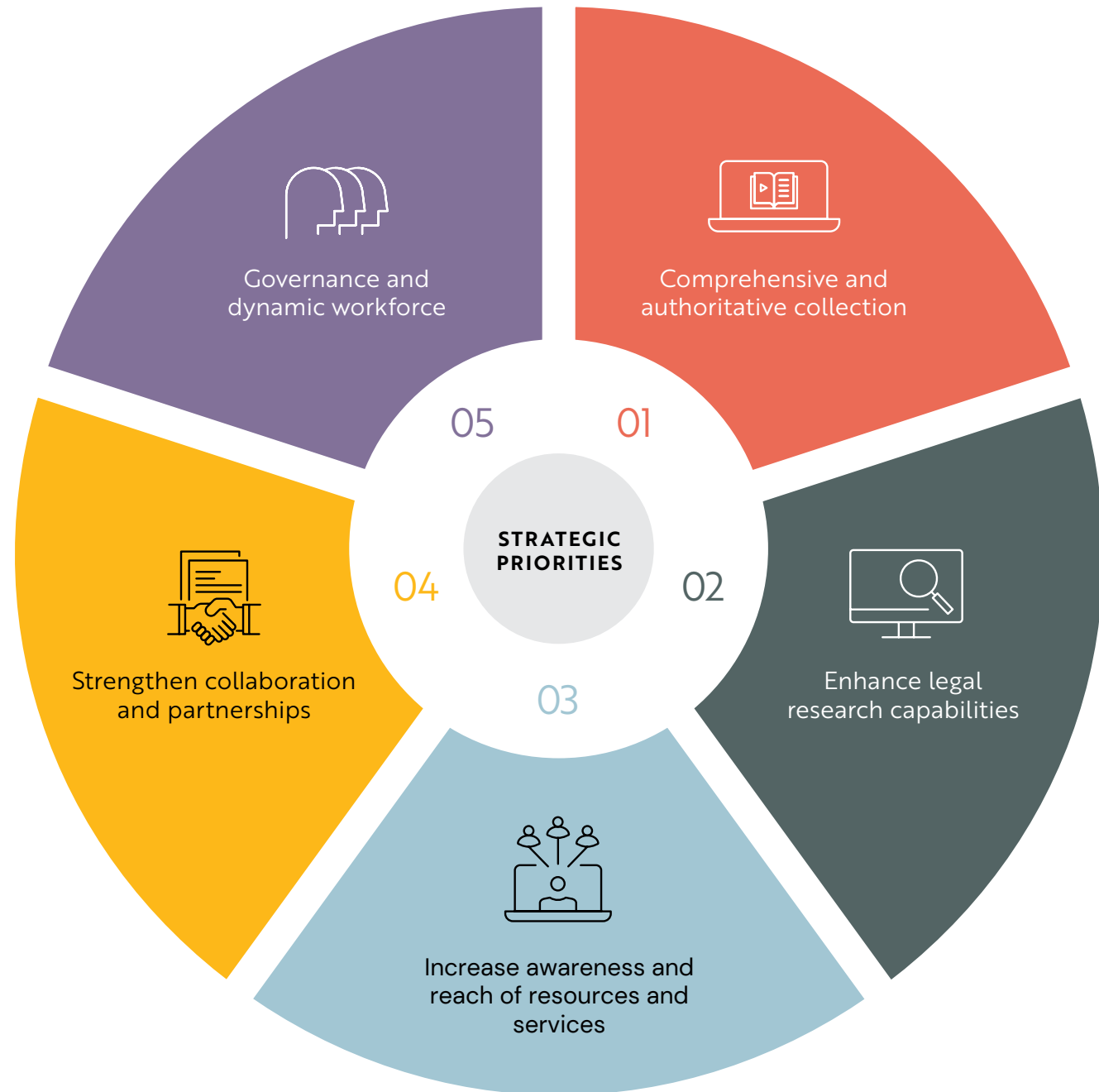
## Values/Principles

- Authoritative
- Accessible
- Responsive
- Independent
- Innovative
- Collaborative

## Our strategic priorities

Our five strategic priorities are the foundation of the library service.

They are intended to deliver a comprehensive, authoritative, and accessible digital library service, and support better justice outcomes for all Victorians.



## STRATEGIC PRIORITY 1

# Comprehensive and authoritative collection

## OUTCOME

Judicial officers, the profession and community have access to authoritative legal information with flexibility about where and when they access that information.

Victoria benefits from having a professionally managed current and historic collection of information relevant to Victorian law.



## Actions

- Monitor and respond to changing needs for legal information
- Support judicial officers and the profession by providing timely access to digital and print resources
- Develop the website as the primary resource of Victorian legal information

## Measuring Performance

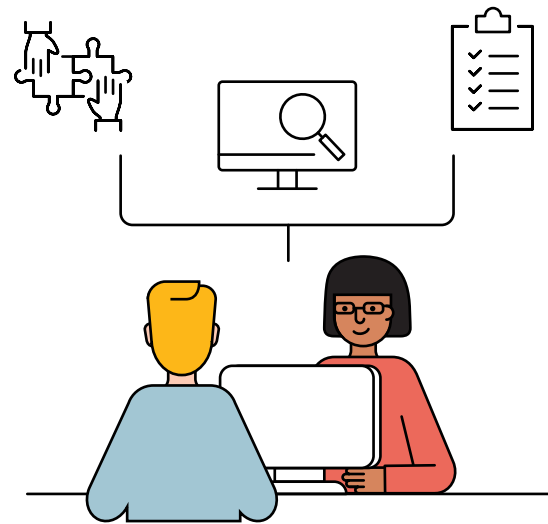
- ✓ Collection managed according to the Collection Policy.
- ✓ Increasing use of digital resources

## STRATEGIC PRIORITY 2

# Enhance legal research capabilities

### OUTCOME

Judicial officers and the profession are readily able to locate and access legal information, including information about new developments in law.



## Actions

- Build the confidence of judicial officers and the profession to readily navigate resources and locate information
- Empower the library team to support research services
- Provide training to users and foster a collegiate environment
- Produce and distribute updates on legal information in a range of formats

## Measuring Performance

- ✓ Service Excellence Policy consistently applied
- ✓ Analysis of library enquiries
- ✓ Collaboration with clients

### STRATEGIC PRIORITY 3

# Increase awareness and reach of resources and services

#### OUTCOME

Judicial officers and the profession can readily access library resources and services across Victoria. Greater community awareness leads to better use of the library's services and enhances access to justice.



## Actions

- Expand digital access to resources, including free resources, across Victoria, and especially in suburban and regional areas
- Build the Law Library of Victoria brand and reputation

## Measuring Performance

- ✓ Empower library staff to contribute to a range of professional publications
- ✓ Support and review the impact of library communication initiatives

#### STRATEGIC PRIORITY 4

# Strengthen collaboration and partnerships

#### OUTCOME

The library extends its reach and impact of its services through leveraging and complementing the services offered by partner organisations.



## Actions

- Maintain the Supreme Court Library as a focal point for library staff and activities
- Build and strengthen connections and referral pathways between the library and jurisdictions, professional associations and community legal centres
- Collaborate widely, including with First Nations people, the Victoria Law Foundation, Victorian Legal Services Board, Victoria Legal Aid, Legal Practitioners' Liability Committee and Justice Connect to identify opportunities and innovations

## Measuring Performance

- ✓ Develop structured strategic stakeholder relationship management
- ✓ Develop regional representation within the library
- ✓ Collaborate with publishers to improve author diversity, conferring with First Nations people, and achieving zero waste



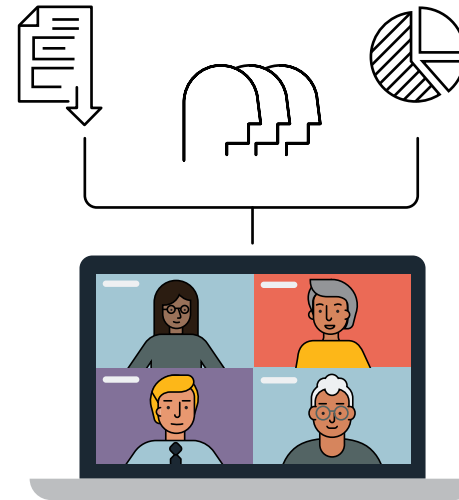
## STRATEGIC PRIORITY 5

# Governance and dynamic workforce

### OUTCOME

The library will have a modern, transparent governance structure, and comply with all applicable standards and law, and measure effectiveness.

The library will further enhance our staff capability and foster a culture of learning and collaboration.



### Actions

- Update the governance structure
- Improve risk management with particular attention to cyber resistance
- Monitor and enhance staff competence in digital and technical fields
- Adopt a financial model for public and private usage
- Review and strengthen revenue sources
- Identify opportunities for financial efficiencies

### Measuring Performance

- ✓ Progress library structure initiatives and governance
- ✓ Identify collection and service efficiencies
- ✓ Progress financial modeling with jurisdictions and key partners, and seek new revenue opportunities

## Should funding and partners become available during the period of the strategic plan, desirable extensions include:

- Identify opportunities to make library resources and services available to the public in regional hubs, legal institutions and other libraries.
- Foster community access to legal information.
- Enhance community understanding of the library's role and services.

'Judicial officers' includes judges, magistrates and all members of Victoria's courts and tribunals.

'Profession' includes all who have been admitted to practice by the Supreme Court of Victoria, and Australian legal practitioners whose principal place of practice is in the State of Victoria and are listed on the Local Legal Profession Register.

This strategy is authorised by the Law Library Committee.



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